

15 JANUARY 2018

**TO WHOM IT MAY CONCERN**

**IDME Consulting were appointed as our security consultant by Renishaw Property Developments (Pty) Ltd in 2016.**

**We have had the pleasure of working with Michelle Kramer, who is an expert in her field, has very high standards and a work ethic you rarely find these days.**

**She has been very loyal and has always had the Estates best interests at heart, she has really exceeded our expectations. With her Operational and technical knowledge, she has provided pragmatic, unbiased and professional advice which has assisted us to renegotiate security contracts, save money and improve the service provided.**

**She has really proved invaluable when it comes to the assistance she provided in relation to the tender process, implementation and training of the physical security. Her experience in operations provided us with peace of mind, while she drafted and implemented all the operational procedures ensuring human resources and technology work hand.**

**In order to ensure that the physical security personal on site were held accountable, she developed an accountability tool which has been very useful in ensuring that all staff on site take ownership for their roles that they play, in order to ensure that the security is well managed and effective.**

Kind regards



**Richard Crocker**

**Project Manager**